

Blue Visa® Credit Card Application Quick Guide

(BlueCC App)

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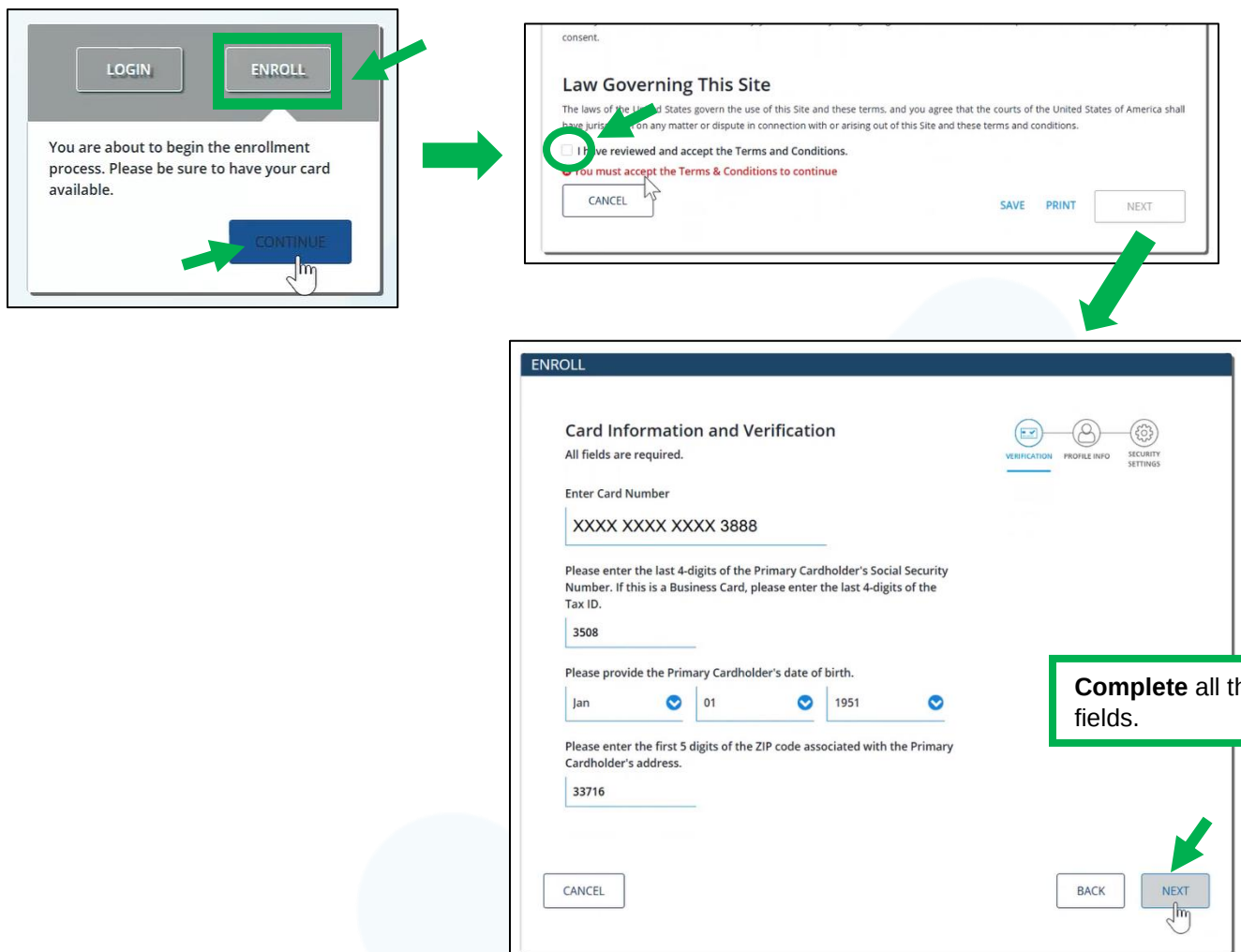
Introduction

Take control of your Blue Visa® Credit Card, your way – with the Blue Credit Card Application.

At Blue, we believe managing your money should be simple, secure, and totally on your terms. That's why we offer the Blue Credit Card Application (BlueCC App)—your go-to tool for managing your Blue Visa® cards anytime, anywhere. Track spending, view statements, make a payment, add notifications, and so much more—all from the palm of your hand. It's just one more way we're here to support your financial journey, every step of the way.

Desktop

Registration



The registration process consists of three main steps:

- Step 1: Login/Enroll Screen**
 - Buttons: LOGIN, ENROLL (highlighted with a green box), CONTINUE (highlighted with a green box).
 - Text: "You are about to begin the enrollment process. Please be sure to have your card available."
- Step 2: Law Governing This Site**
 - Section: consent.
 - Section: Law Governing This Site
 - Text: "The laws of the United States govern the use of this Site and these terms, and you agree that the courts of the United States of America shall have jurisdiction on any matter or dispute in connection with or arising out of this Site and these terms and conditions."
 - Form: ☐ I have reviewed and accept the Terms and Conditions. (highlighted with a green circle)
 - Text: "You must accept the Terms & Conditions to continue"
 - Buttons: CANCEL, SAVE, PRINT, NEXT
- Step 3: ENROLL Form**
 - Section: Card Information and Verification
 - Text: All fields are required.
 - Form: Enter Card Number (XXXX XXXX XXXX 3888)
 - Text: Please enter the last 4-digits of the Primary Cardholder's Social Security Number. If this is a Business Card, please enter the last 4-digits of the Tax ID.
 - Form: 3508
 - Text: Please provide the Primary Cardholder's date of birth.
 - Form: Jan 01 1951
 - Text: Please enter the first 5 digits of the ZIP code associated with the Primary Cardholder's address.
 - Form: 33716
 - Buttons: CANCEL, BACK, NEXT (highlighted with a green box)

Complete all the fields. (highlighted with a green box)

ENROLL

Select Passcode Delivery Method

The contact information listed belongs to the primary cardholder. If you're not the primary cardholder, you must coordinate with them to proceed.

☒ **EMAIL:** b*****s@bluefcu.com

☐ I am not associated with any email or phone

Standard rates may apply.

CANCEL **BACK** **NEXT**

Verify One-Time

Enter the one-time passcode you received. It will remain active for 10 minutes.

Enter the 6-digit code below:

SEND AGAIN

BACK **SUBMIT**

ENROLL

Profile Information

All fields are required unless otherwise stated.

First Name

Last Name

Card Nickname (optional)

Mobile Number

By providing your phone number, we have permission to contact you at that number about your account.

Email Address

Be sure the email address you enter has both the @ sign and (.) to ensure it is valid. Example: johndoe@email.com

Verify Email Address

This email address will be used for future communication, you will receive an email to verify you have access to the email account provided.

CANCEL **BACK** **NEXT**

Complete all the fields. This page will set up your username, password and security questions.

ENROLL

Profile Settings
Create your login information and complete your security settings.

VERIFICATION PROFILE INFO **SECURITY SETTINGS**

Username
BlueRocks1
Create a username between 6 and 16 characters in length that contains at least 1 letter. Avoid using special characters or your name.

Password
.....
Create a password that is at least 8 characters and includes a combination of uppercase and lowercase letters, numbers, and special characters.

GOOD

Verify Password
.....
Password does not match

Select three questions from the options below. These questions will be used to help verify your identity.

Select Question #1
In what city was your high school? (full name of city only) ✓

Answer #1
Cheyenne

Select Question #2
What was the name of your first girlfriend/boyfriend? ✓

Answer #2
Cheyenne

Select Question #3
What is your paternal grandfather's first name? ✓

Answer #3
Cheyenne

CANCEL **BACK** **SUBMIT**

ENROLL

Profile Settings
Create your login information and complete your security settings.

VERIFICATION PROFILE INFO **SECURITY SETTINGS**

Username
BlueRocks1
Create a username between 6 and 16 characters in length that contains at least 1 letter. Avoid using special characters or your name.

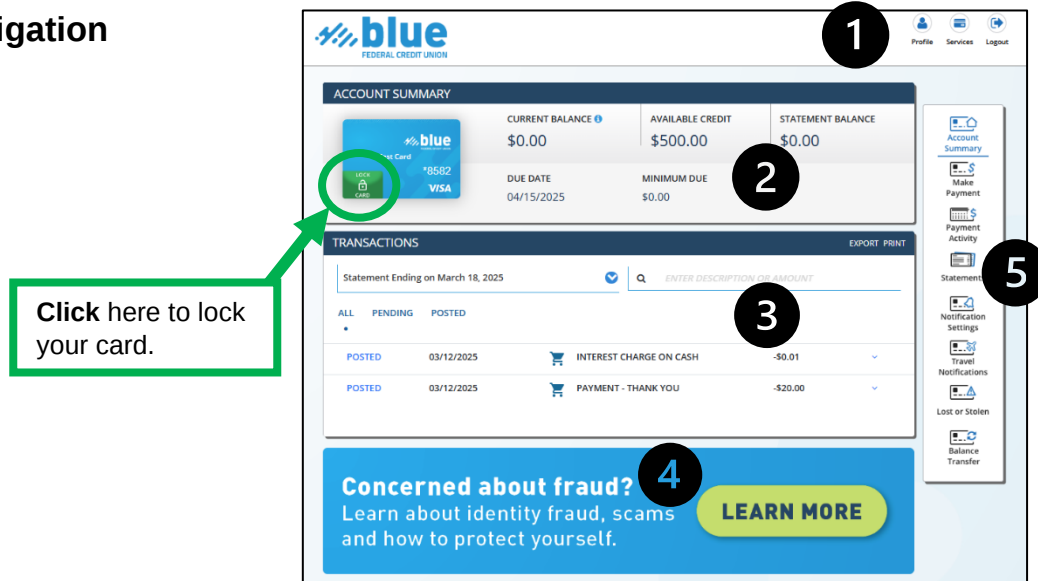
Password
.....
Create a password that is at least 8 characters and includes a combination of uppercase and lowercase letters, numbers, and special characters.

GOOD

Thank you. You are now enrolled.
You'll now be taken to your account summary page.

ACCOUNT SUMMARY

General Navigation



① Profile Navigation

Welcome to your personal control center. Whether you're checking in on your profile, exploring services, or logging out after a productive session, everything you need is just a click away.

② Account Summary

Here's your snapshot of credit confidence. From current and statement balances to your available credit and due date, it's all laid out to help you stay on track and in control.

③ Transactions

A transparent view of your recent activity. See every swipe, charge, and payment so you know exactly where your money's been and what it's been up to.

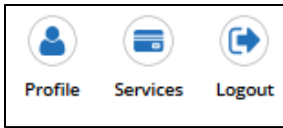
④ Important Messages

Stay in the know! This is where you'll find timely updates, helpful reminders, and need-to-know alerts—like tips to protect your account, upcoming system changes, or other important news from your Blue team. Click "Learn More" to stay informed and empowered.

⑤ Quick Access Tools

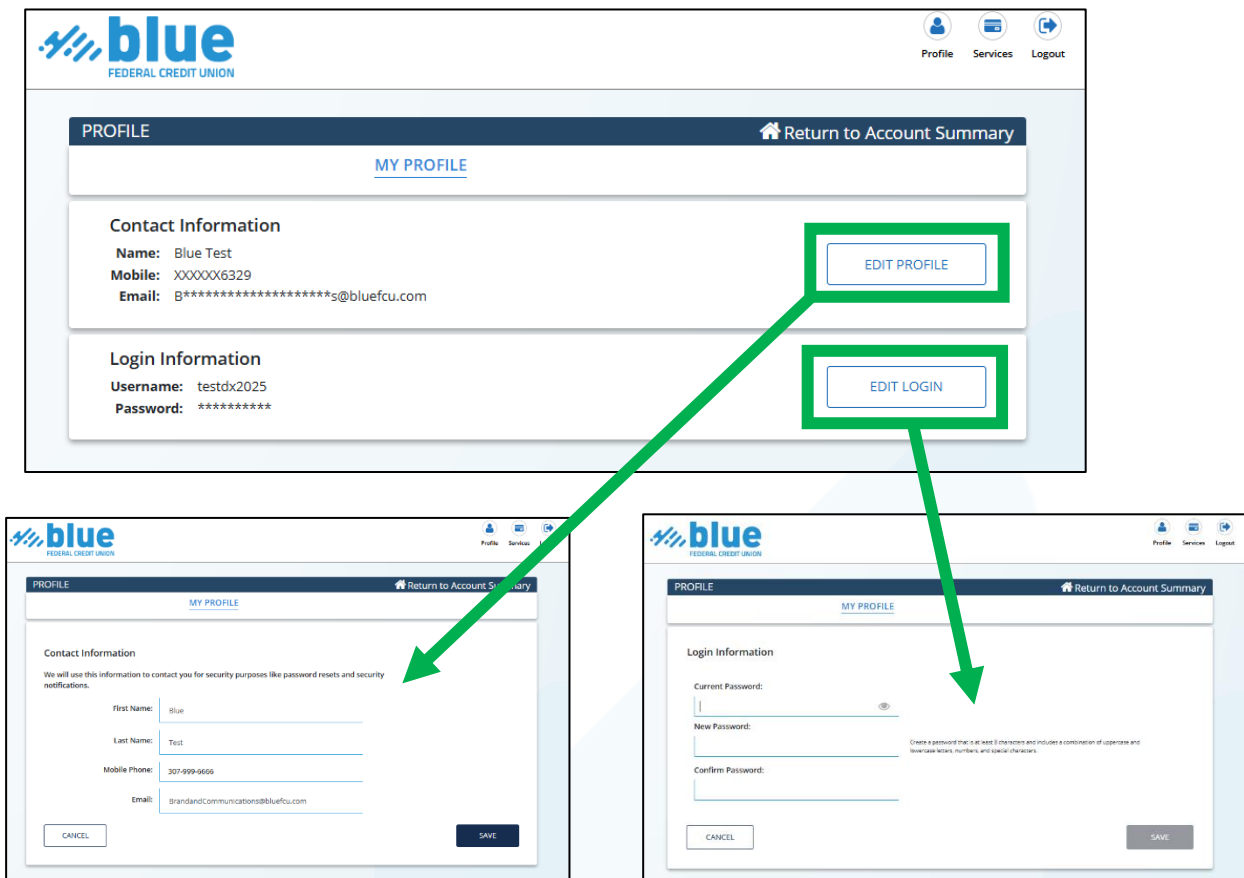
Speedy solutions, right at your fingertips. Whether you're making a payment, updating your travel plans, or reviewing your statements, these tools help you manage your card with ease and peace of mind.

Profile Navigation



Profile

Your digital front door. Tap here to view or update your personal info, security settings, and preferences—because managing your money should feel personal.



The screenshot shows the 'MY PROFILE' page with two main sections: 'Contact Information' and 'Login Information'. Each section has an 'EDIT' button. Green arrows point from these buttons to the corresponding edit forms below.

CONTACT INFORMATION

Name: Blue Test
Mobile: XXXXXX6329
Email: B*****s@bluefcu.com

EDIT PROFILE

LOGIN INFORMATION

Username: testdx2025
Password: *****

EDIT LOGIN

CONTACT INFORMATION EDIT FORM

We will use this information to contact you for security purposes like password resets and security notifications.

First Name: Blue
Last Name: Test
Mobile Phone: 307-999-9669
Email: brandandcommunications@bluefcu.com

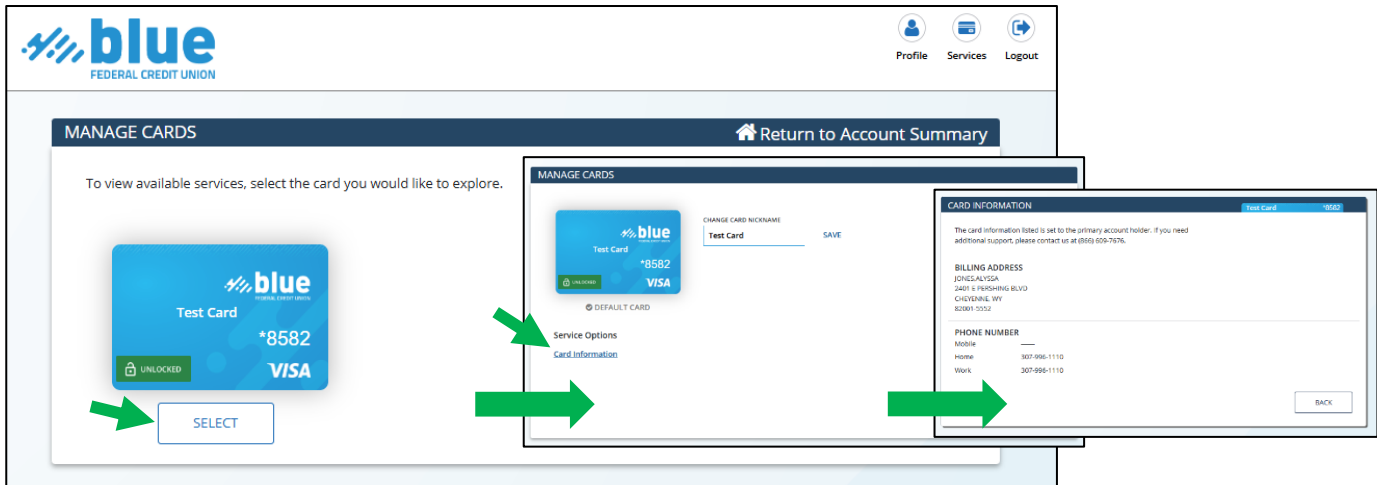
LOGIN INFORMATION EDIT FORM

Current Password: []
New Password: []
Confirm Password: []

Create a password that is at least 8 characters and includes a combination of uppercase and lowercase letters, numbers, and special characters.

Services

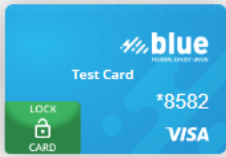
This is your toolbox for financial flexibility. From card services to features that make life easier, this is your go-to hub for exploring the information attached to your card and giving your card a nickname. To view available services, **select** the card you would like to explore.



Logout

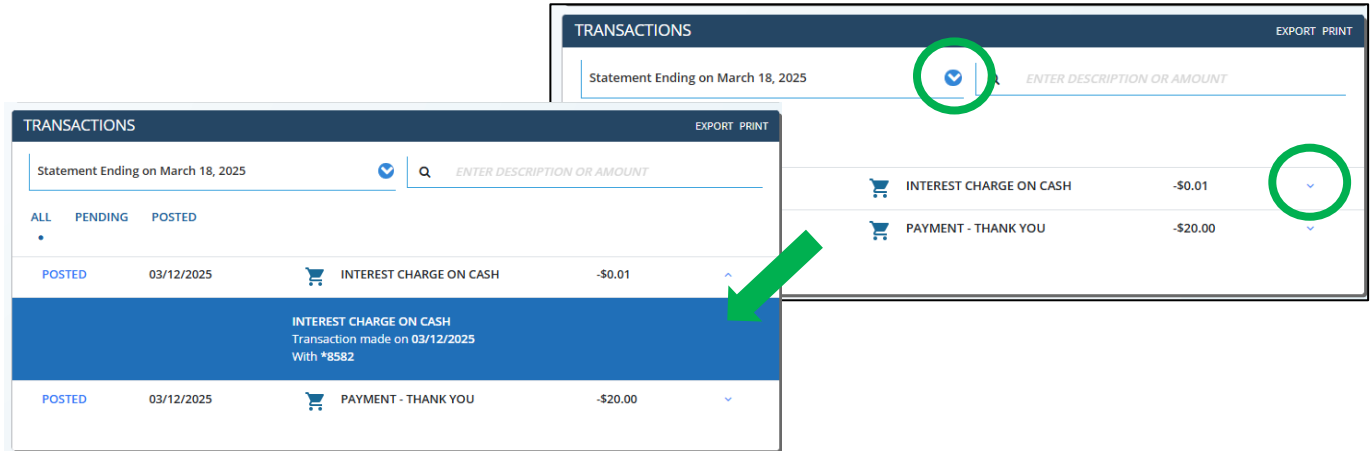
Ready to head out? Click here to safely log off and keep your account secure. We'll be right here when you're ready to come back.

Account Summary

ACCOUNT SUMMARY			
	CURRENT BALANCE ⓘ	AVAILABLE CREDIT	STATEMENT BALANCE
	\$0.00	\$500.00	\$0.00
	DUE DATE	MINIMUM DUE	
	04/15/2025	\$0.00	

Your card at a glance. This section gives you the full scoop—your current balance, available credit, and statement balance—all in one place. You'll also see your due date and minimum due so you can stay ahead, not just caught up. It's clarity and control, the Blue way.

Transaction History



TRANSACTIONS					EXPORT	PRINT
Statement Ending on March 18, 2025					ENTER DESCRIPTION OR AMOUNT	
ALL PENDING POSTED						
POSTED	03/12/2025	INTEREST CHARGE ON CASH	-\$0.01			
INTEREST CHARGE ON CASH Transaction made on 03/12/2025 With *8582						
POSTED	03/12/2025	PAYMENT - THANK YOU	-\$20.00			

Every move, right here. Keep tabs on posted and pending activity—from payments to purchases and everything in between. Search by date, amount, or description to find exactly what you’re looking for. Because knowing where your money goes helps you guide where it grows.

Important Messages

Your message center for all things timely and essential. From security alerts to helpful reminders and updates from Blue, this space keeps you informed and empowered—no guesswork, just guidance. Check here often to stay in the loop.

Concerned about fraud?

Learn about identity fraud, scams and how to protect yourself.

[LEARN MORE](#)

Quick Access Tools

Make Payment



Stay ahead of the game. Schedule a one-time or recurring payment to keep your balance in check and your credit on point.

MAKE PAYMENT

Test Card *8582

PAYMENT TERMS AND CONDITIONS

TERMS AND CONDITIONS

When you submit your payment, you authorize your credit card issuer to withdraw your credit card payment from your credit card payment from your designated payment account

- Payments cannot be made for any amount less than \$1.00 or greater than \$99,999.99
- Payments cannot exceed your current balance, less any amount currently in dispute
- Only one payment can be applied to your account within a 24 hour period.
- Although multiple payments can be scheduled, the last payment made will override all other payments made during a 24 hour period. The previous unprocessed payment will be cancelled even though you received a confirmation number.
- If you initiate a payment to be made over a weekend or a financial institution holiday, the payment will be applied to your credit card account on the second business day following your request to pay the bills.
- Payments initiated before 6:00 PM EST will be applied to your credit card account the same business day. Payments initiated after 6:00 EST will be applied to your credit card the following business day.
- Payments must be received no later than 6:00 PM EST on the due date.
- Payments scheduled for today's date cannot be cancelled or modified. For inquiries or questions related to cancelling a recently authorized payment please call 1 (800) 222-1234.

☒ I have reviewed and accept the Terms and Conditions.

CANCEL

PRINT SAVE

NEXT

AGREE

REQUEST

REVIEW

AUTHORIZE

MAKE PAYMENT

Test Card *8582

Last Payment

\$20.00 on 03/12/2025

Automatic Payment

ENROLL

AGREE

REQUEST

REVIEW

AUTHORIZE

Select Payment Details

Choose a Payment Account

Checking - 7948

Blue Federal Credit Union

EDIT

Select a Payment Date

04/15/2025

Select an Amount to Pay

Current Balance

This is the amount you currently owe

\$0.00

Statement Balance

This is the amount of your last statement balance as of 03/18/2025

\$0.00

Minimum Due

This is the amount you must pay by the due date

\$0.00

Other Amount

The payment amount must be between \$1.00 and \$99,999.99.

CANCEL

BACK

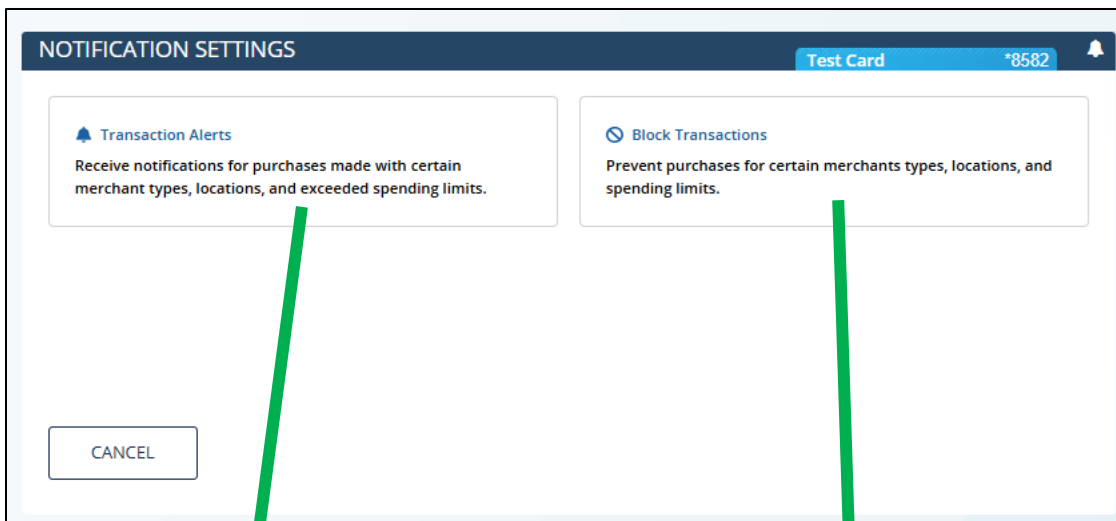
NEXT

10 | Page

Notification Settings



You call the shots. Manage how and when we reach out—whether it's balance alerts, payment reminders, or security updates. Stay in the loop your way. You can set up **Transaction Alerts** or **Block Transactions**. Click your selection.



NOTIFICATION SETTINGS

Test Card *8582

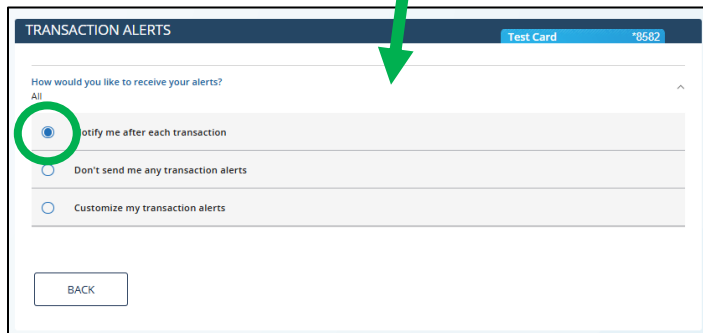
 **Transaction Alerts**

Receive notifications for purchases made with certain merchant types, locations, and exceeded spending limits.

 **Block Transactions**

Prevent purchases for certain merchants types, locations, and spending limits.

CANCEL



TRANSACTION ALERTS

Test Card *8582

How would you like to receive your alerts?

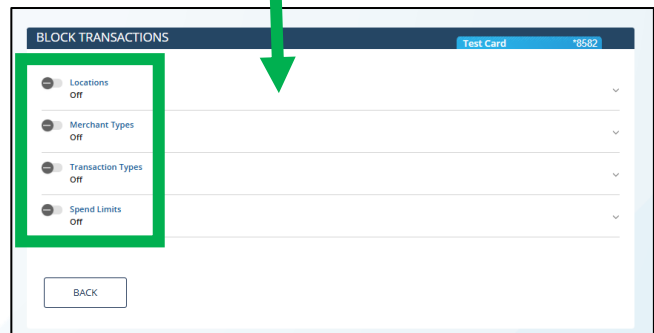
All

☒ Notify me after each transaction

☐ Don't send me any transaction alerts

☐ Customize my transaction alerts

BACK



BLOCK TRANSACTIONS

Test Card *8582

☒ Locations Off

☒ Merchant Types Off

☒ Transaction Types Off

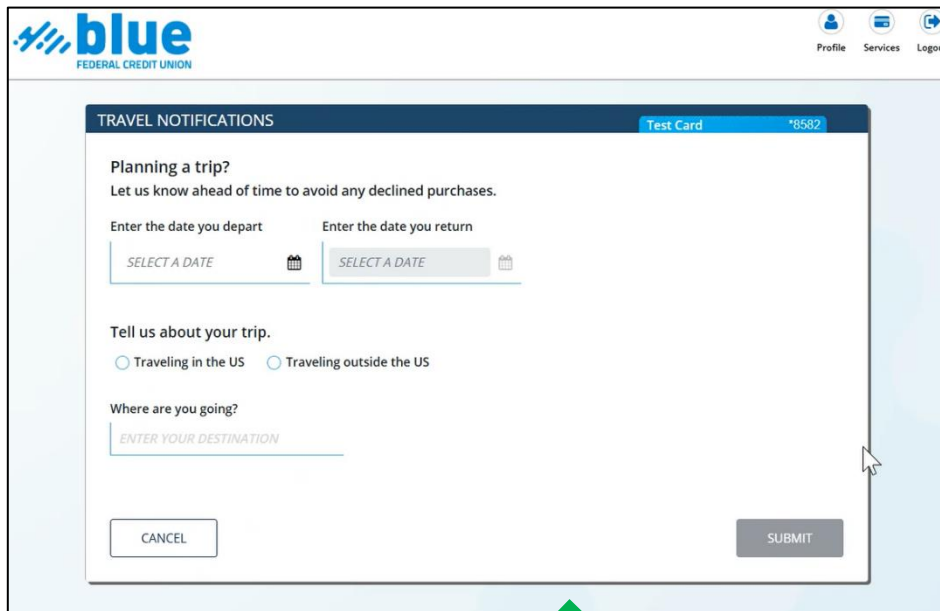
☒ Spend Limits Off

BACK

Travel Notifications



Adventure approved. Let us know where you're headed so your card keeps working smoothly, no matter the destination.



blue
FEDERAL CREDIT UNION

Profile Services Logout

TRAVEL NOTIFICATIONS Test Card *8582

Planning a trip?
Let us know ahead of time to avoid any declined purchases.

Enter the date you depart Enter the date you return

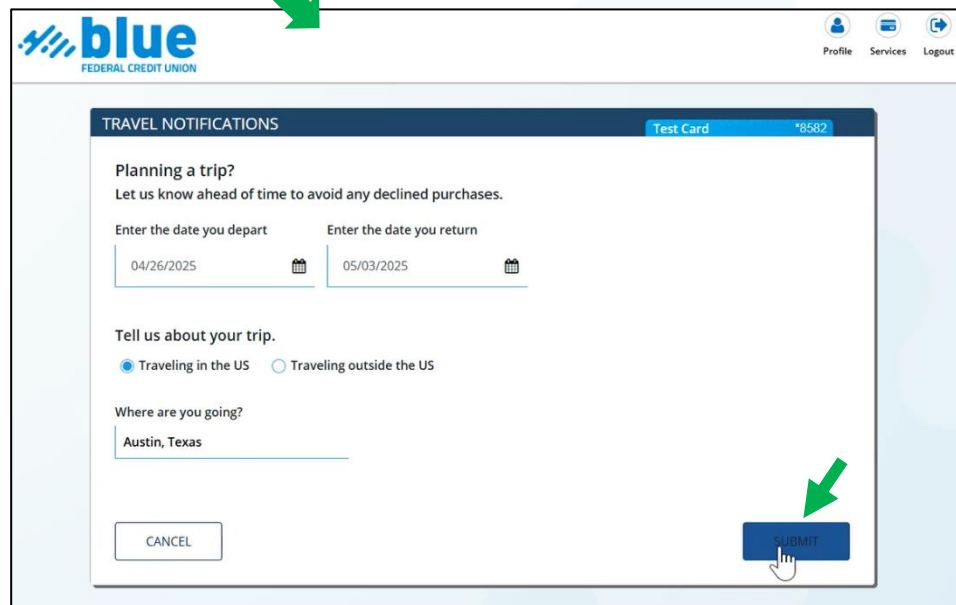
SELECT A DATE SELECT A DATE

Tell us about your trip.

☐ Traveling in the US ☐ Traveling outside the US

Where are you going?
ENTER YOUR DESTINATION

CANCEL SUBMIT



blue
FEDERAL CREDIT UNION

Profile Services Logout

TRAVEL NOTIFICATIONS Test Card *8582

Planning a trip?
Let us know ahead of time to avoid any declined purchases.

Enter the date you depart Enter the date you return

04/26/2025 05/03/2025

Tell us about your trip.

☒ Traveling in the US ☐ Traveling outside the US

Where are you going?
Austin, Texas

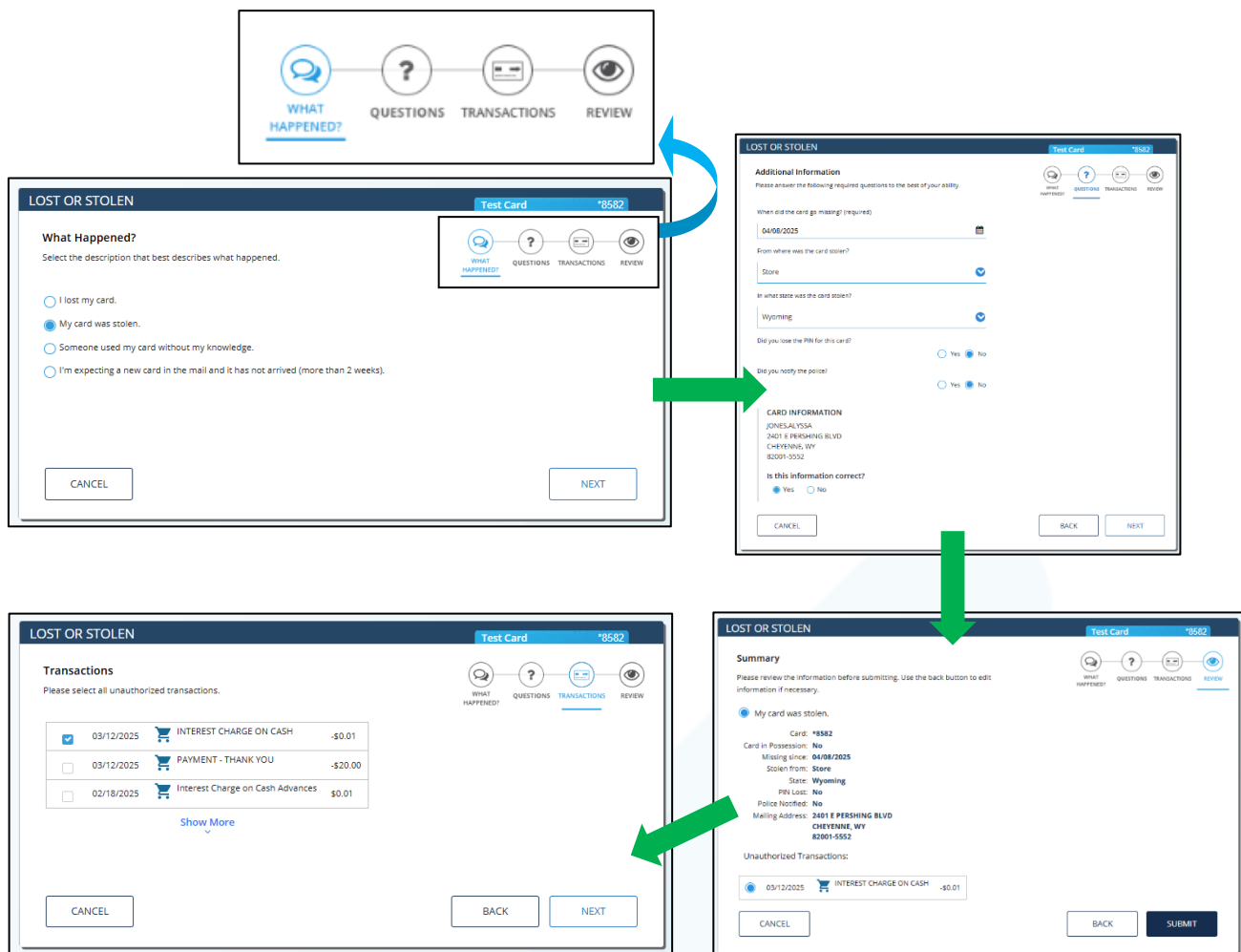
CANCEL SUBMIT

Lost or Stolen



Card gone? No stress. Report it here in seconds so we can lock it down and get a new one headed your way—your security is our priority.

Choose the situation, **Answer** the questions, **Choose** the transaction, **Review**, and finally **Submit**.



WHAT HAPPENED?

Test Card *8582

Select the description that best describes what happened.

- ☐ I lost my card.
- ☒ My card was stolen.
- ☐ Someone used my card without my knowledge.
- ☐ I'm expecting a new card in the mail and it has not arrived (more than 2 weeks).

CANCEL NEXT

QUESTIONS

Test Card *8582

Additional Information

Please answer the following required questions to the best of your ability.

When did the card go missing? (required)
04/08/2025

From where was the card stolen?
Store

In what state was the card stolen?
Wyoming

Did you lose the PIN for this card?
☐ Yes ☒ No

Did you notify the police?
☐ Yes ☒ No

CARD INFORMATION

JONES, ALYSSA
2401 E PERSHING BLVD
CHEYENNE, WY
82001-5552

Is this information correct?
☒ Yes ☐ No

CANCEL BACK NEXT

TRANSACTIONS

Test Card *8582

Please select all unauthorized transactions.

Date	Description	Amount
☒ 03/12/2025	INTEREST CHARGE ON CASH	-\$0.01
☐ 03/12/2025	PAYMENT - THANK YOU	-\$20.00
☐ 02/18/2025	Interest Charge on Cash Advances	\$0.01

Show More

CANCEL BACK NEXT

REVIEW

Test Card *8582

Summary

Please review the information before submitting. Use the back button to edit information if necessary.

☒ My card was stolen.

Card: *8582

Card in Possession: No

Missing since: 04/08/2025

Stolen from: Store

State: Wyoming

PIN Lost: No

Police Notified: No

Mailing Address: 2401 E PERSHING BLVD
CHEYENNE, WY
82001-5552

Unauthorized Transactions:

☒ 03/12/2025	INTEREST CHARGE ON CASH	-\$0.01
--	-------------------------	---------

CANCEL BACK SUBMIT

Balance Transfer



Complete a balance transfer to your creditors. Roll over what you owe elsewhere to your Blue Visa®—simplify your finances and take a step toward financial clarity.

BALANCE TRANSFER

Test Card *8582

Available to transfer

\$500⁰⁰

To request a balance transfer, you will need the account number and payment address. This can be found on the statement or payment coupon provided by your creditor.

REQUEST

VERIFY

REVIEW

Payee Information

Payee Name

Canvas CU

ZIP Code +4

80155

1234

The complete 9 digit ZIP Code is required to ensure we find the correct payee.

Account Number

123456-0001

Transfer Amount

\$ 500.00

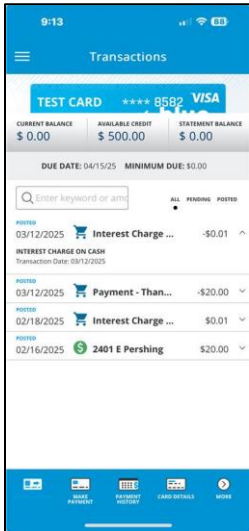
\$500.00 available to transfer

CANCEL

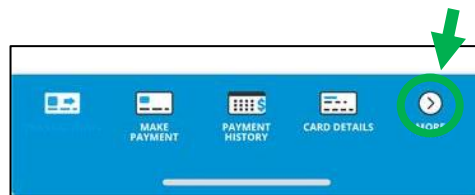
NEXT

Mobile

General Navigation (Mobile)

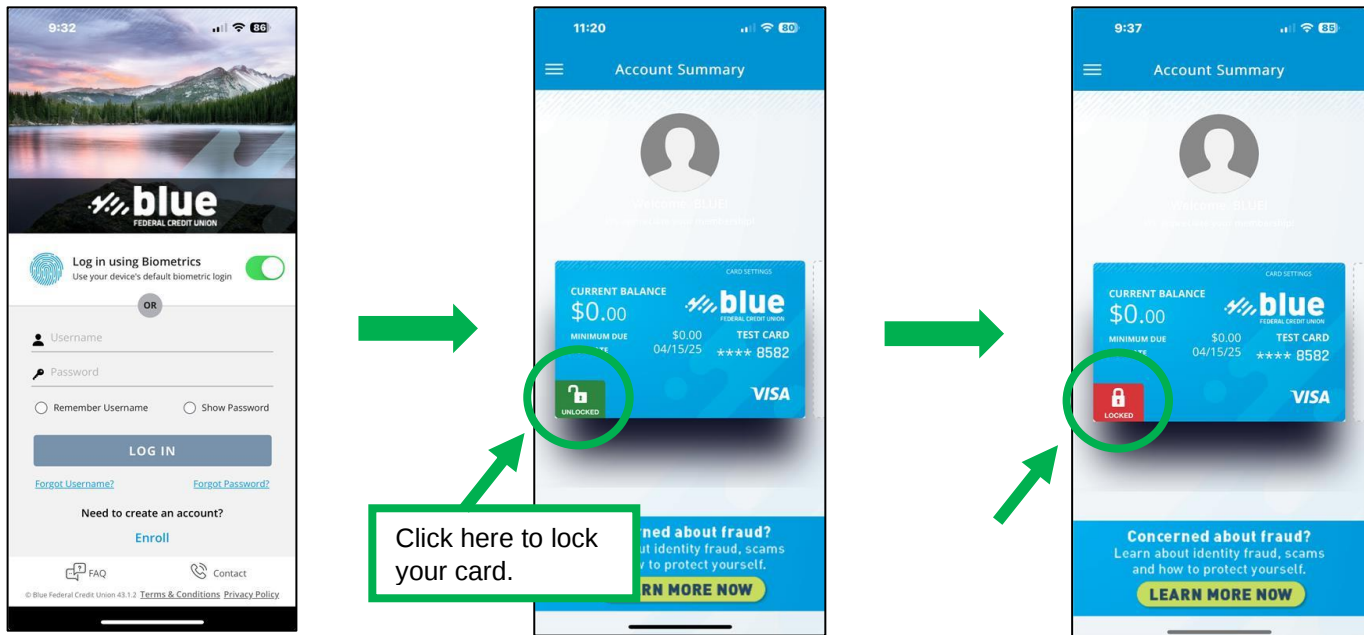


Designed for life on the go. The mobile layout puts the power of your Blue Visa® right at your fingertips. Swipe, tap, and scroll through your account details with ease—this is smart navigation, built for your day.

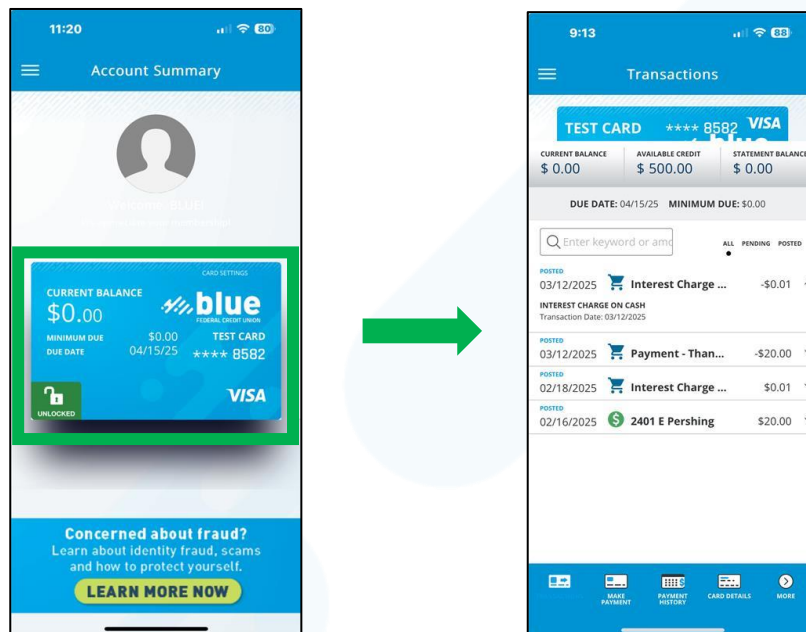


Log In (Mobile)

Fast, secure, and always with you. Logging in through the app is a breeze—whether it's with a username and password or Biometrics. Your financial life travels with you, securely and conveniently.

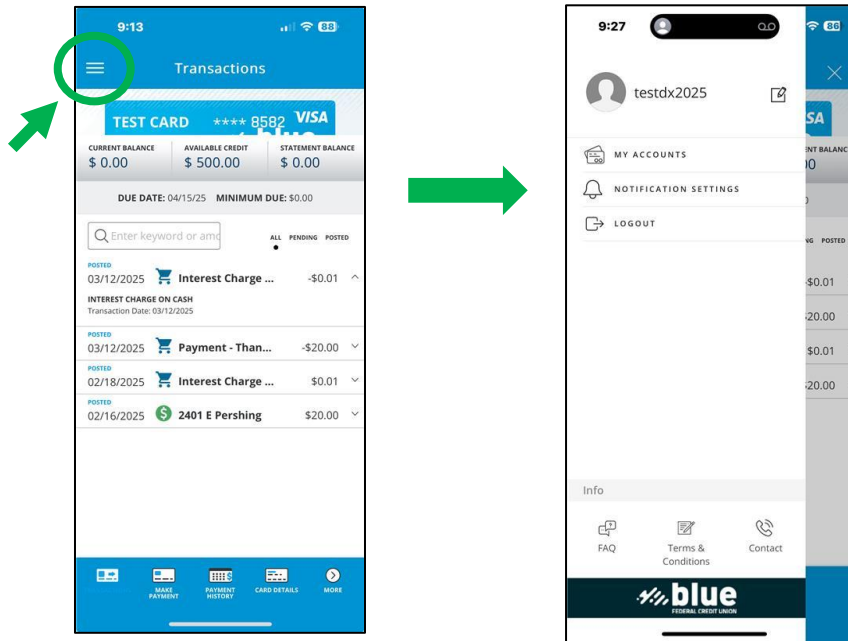


Tap the card image to get started.



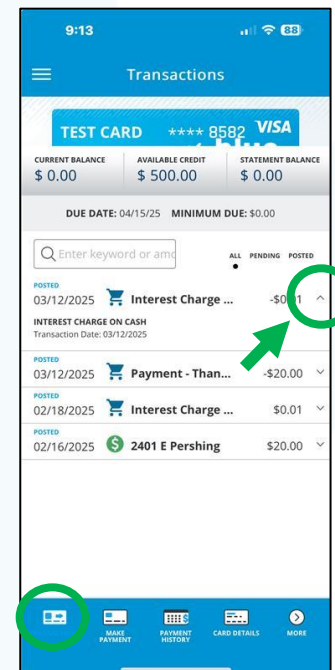
3 Lines (Mobile)

Everything you need—just a tap away. Tap the three-line menu to unlock quick access to the tools that matter most. Whether you're viewing notification settings or logging out, this menu is your destination.



Transactions (Mobile)

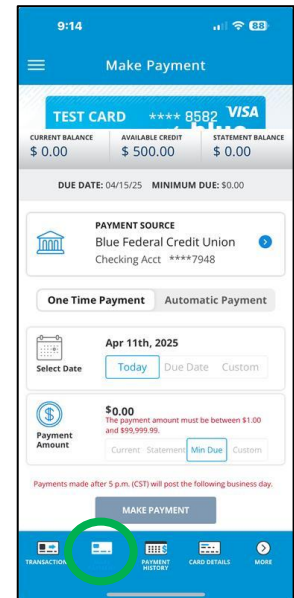
Track every purchase, anytime. See your most recent activity in real-time, wherever you are. Whether you're at the store or on the couch, your full transaction history is just a scroll away. **Tap** the arrows to see additional details.



Make a Payment (Mobile)

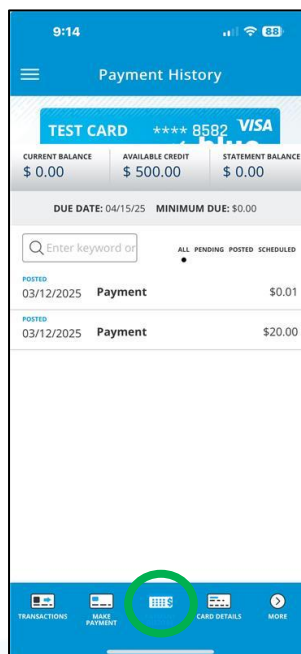
Pay your card from anywhere with just a few taps. Whether you're at lunch or out for a walk, staying on top of payments has never been simpler—or more mobile.

Simple, **Enter** your information to process a payment to your card.



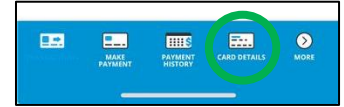
Payment History (Mobile)

Your payment trail is in your pocket. Check past payments on the go. Whether you're confirming a recent charge or reviewing your payment habits, it's all organized and available anytime.



Card Details (Mobile)

Your card's essentials, at a glance. Get all the card details you need without ever leaving the app or physically having your card. Have extra passcode security to keep this information safe.



9:14

< Please Verify Your Identity

Select Passcode Delivery Method

Receive your one-time passcode via SMS to the mobile device ending in ***6329 (standard carrier rates apply) or to the registered email B***s@bluefcu.com.

Send via SMS Send via Email

GENERATE PASSCODE

Blue Federal Credit Union will never ask for your passcode through unsolicited texts or emails.

Having trouble? Contact 866-609-7676 for support.

CANCEL



9:57

< Please Verify Your Identity

Verify One-Time Passcode

Enter the one-time passcode you received. It will remain active for 10 minutes.

PASSCODE

521068

SUBMIT PASSCODE

Didn't receive your one-time passcode?

Select your delivery method to resend the passcode.

Send via SMS Send via Email

RESEND

Having trouble? Contact 866-609-7676 for support.

CANCEL



9:15

< Card Details

Here are the card details for "Test Card" at Blue Federal Credit Union. Please be careful not to share this information.

Test Card

4541 3400 1012 8582

VALID THRU 01/28

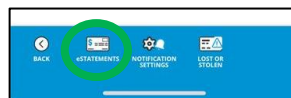
CVV 589

COPY ACCOUNT NUMBER

DONE

eStatements (Mobile)

No paper? No problem. Your full statements are available on your phone—no envelopes, no waiting. Just clear, downloadable info whenever you need it. **Note:** Enrollment is required.



9:15

< eStatements

Concerned about fraud?
Learn about identity fraud, scams and how to protect yourself.

LEARN MORE NOW

eStatements Enrollment

To ensure proper communication delivery, confirm the email address where you would like to receive your statement notifications.

Email Address

brandandcommunications@bluefcu.com

CANCEL **CONTINUE**



10:52

Terms and Conditions

IMPORTANT, PLEASE READ CAREFULLY. THIS IS A LICENSE AGREEMENT

Please review and accept the terms and conditions.

ESTATEMENT ENROLLMENT TERMS & CONDITIONS

You are electing to receive your monthly credit card billing statement in an electronic format. Paper billing statements will no longer be sent to you after one or two additional cycles. At any time, you may choose to discontinue electronic statement and return to paper statements by accessing the Statements page, and clicking on the eStatement Unenrollment.

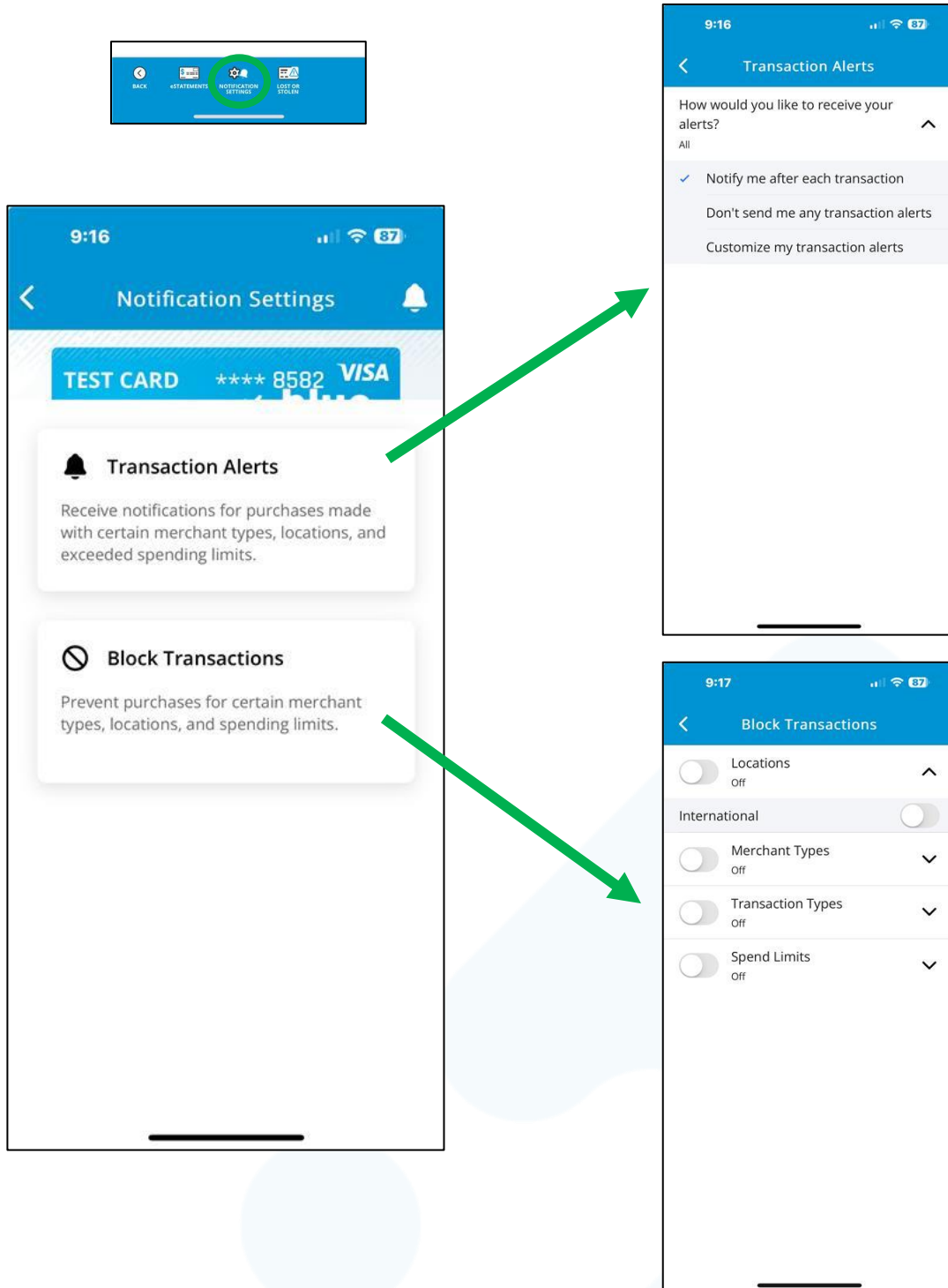
Communication regarding your credit card account with us may be provided to you through the electronic statement or through traditional (paper) methods.

You agree to provide us with and maintain in our records, a valid and functional email account through which we may contact you regarding your billing statement. In order to update your

DECLINE **AGREE**

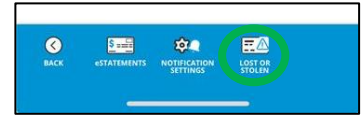
Notifications Settings (Mobile)

Real-time alerts, real-time control. Customize your push notifications so your phone keeps you updated about every important account change—your card, your rules. You can adjust transaction alerts or block transactions. **Tap** your selection.



Lost or Stolen (Mobile)

Act fast—right from your phone. If your card goes missing, you can lock it or report it lost with just a tap. Your phone becomes your first line of defense, wherever you are. **Answer** the questions, **Choose** the transaction, **Review**, and finally **Submit**.



10:05

Lost or Stolen

TEST CARD **** 8582 VISA

Report Card Lost/Stolen?

Report your card if it's lost, stolen or you suspect unauthorized use. It will be deactivated, and future transactions will be declined.

This cannot be reversed. A new card will be issued after a few questions.

Would you like to continue?

NO YES

CANCEL NEXT >



10:05

Lost or Stolen

TEST CARD **** 8582 VISA

SELECT DATE TRANSACTION QUESTIONS REVIEW

WHEN DID THE CARD GO MISSING

04/08/2025

Enter or select date:

CANCEL NEXT >



10:07

Lost or Stolen

SELECT DATE TRANSACTION QUESTIONS REVIEW

Do any of these transactions look suspicious?

POSTED 03/12/2025 Payment - ... -\$20.00

CANCEL < BACK NEXT >



9:19

Lost or Stolen

SELECT DATE TRANSACTION QUESTIONS REVIEW

Summary

Please review the information before submitting. Use the back button to edit information if necessary.

Card 8582 missing since 03-19-2025

Suspicious Transactions
NO FRAUDULENT TRANSACTIONS

Questions

1. Why are you reporting the card lost or stolen?
My card was stolen

2. Where did you lose your card?
Bar

3. In what state did you lose your card?
CA

4. Did you lose the PIN for this card?

CANCEL < BACK SUBMIT



9:18

Lost or Stolen

My card was stolen

WHERE DID YOU LOSE YOUR CARD?
Bar

DID YOU LOSE THE PIN FOR THIS CARD? YES NO

IN WHICH STATE DID YOU LOSE YOUR CARD?
CA

Select "Other" if your card was lost outside of the US.

DID YOU NOTIFY THE POLICE? YES NO

POLICE AGENCY:

POLICE REPORT

IS THE CARD IN YOUR POSSESSION? YES NO

IS THE ADDRESS CORRECT? YES NO

2401 E PERSHING BLVD
CHEYENNE, WY 82001-5552
US

CANCEL < BACK NEXT >



9:18

Lost or Stolen

SELECT DATE TRANSACTION QUESTIONS REVIEW

Please answer the following questions to the best of your ability.

WHY ARE YOU REPORTING THE CARD LOST OR STOLEN?
My card was stolen

WHERE DID YOU LOSE YOUR CARD?
Bar

DID YOU LOSE THE PIN FOR THIS CARD? YES NO

IN WHICH STATE DID YOU LOSE YOUR CARD?
CA

Select "Other" if your card was lost outside of the US.

DID YOU NOTIFY THE POLICE? YES NO

POLICE AGENCY:

CANCEL < BACK NEXT >

Answer all the questions.