



Telephone Banking Full Menu
Update: 4/1/2016
Call 307-632-7284 or 877-703-7284

Main Menu

Press 1 Account Info

Press 1. Transactions

1. Transfer Funds

- From checking or money market press 1
- From savings press 2
- From a loan account press 3
- Repeat menu press 9
- To Cancel, press *
- To end call, press 8
- Call center representative, press 0

2. Withdraw Funds by Check

- From checking or money market press 1
- From savings press 2
- From a loan acct press 3
- Repeat menu press 9
- To cancel, press *
- To end call, press 8
- Call center representative, press 0

3. Stop payment on one or more checks

- Enter the checking or money market suffix
- For list of suffix press #
- To cancel, press *

Press 2. Inquiries

- Balances on all accounts press 1
- Inquiries on a specific account press 2
- Repeat menu press 9
- To return to previous menu, press *
- To end call, press 8
- Call center representative, press 0

Press 3. Change Personal Identification Number



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Press 9. Repeat this Menu

Press * for Previous Menu

To End this call Press 8

Press 0 to speak to a Call Center Representative

Press 2 to Open an account or apply for a loan

Hold for the next available representative

Press 4 to Report a lost or stolen card

- Enter your member number
- Last 4 of your social
- Enter your PIN
 - Press 1 to enter the card number you want to Block
 - Press 2 if you don't have the card number

Press 5 for Merchant Verification

- Enter the account # as it appears on the draft followed by the # key